



Superior Court of California, San Mateo County
400 County Center, 4th Floor; Redwood City, CA 94063
www.sanmateocourt.org

ADDENDUM 1

Addendum Issued: February 26, 2019

IFB Number	Title	RFP Issued	Due Date and Time
19-R002	Automated Queue Management System	January 28, 2019	<u>March 11, 2019 at 4:00PM PST</u>
Contract Officer		Contact Information	
Mary Treanor		procurement@sanmateocourt.org	

Section 3 of the RFP is amended as follows:

Event	Date
RFP Issued	January 29, 2019
Deadline for Questions	February 8, 2019
Questions and Answers Posted	<u>February 26, 2019</u>
Proposals and Submissions Due	<u>March 11, 2019 4PM PST</u>
Cost Proposals Opened	<u>March 29, 2019</u>
Notice of Intent to Award	<u>April 1, 2019</u>
Contract Execution	<u>May 15, 2019</u>

The following are questions that have been properly received and their respective answers:

Q1. Do you only want to use kiosks?

A1. The court will evaluate all proposed solutions in accordance with the Scope of Work (Section 2 of RFP)

Q2. Do we need to print the tickets as well? Or collecting first and last name are sufficient?

A2. Tickets will need to be printed as stated in the Scope of Work (Section 2 of RFP)

Q3. Is it mandatory to have the servers on premises?

A3. No, the court will evaluate all proposed solutions.

Q4. Is it the proposer's responsibility to procure/purchase the kiosks/hardware as well or is only installation needed?

A4. The proposer should include provision of the kiosks and hardware.

Q5. Does proposer need to be incorporated or registered under California Law?

A5. Proposals should comply with Section 7(A)(VII) as stated in the RFP.

Q6. Is there a required walk through?

A6. No.

Q7. How many TV Monitors used to display/announce tickets, will be required for the Traffic Clerks Office and Criminal Clerks Office of phase 1 and the Criminal Clerks Office of phase 2?

A7. The court will evaluate all proposed solutions.