

Send to:  
Multi-Option ADR Project  
400 County Center- SMC 127  
Redwood City, CA 94063-1655  
Email: [adr@sanmateocourt.org](mailto:adr@sanmateocourt.org)

## San Mateo County Superior Court Multi-Option ADR Project (“MAP”)

### EVALUATION BY ATTORNEYS

In accordance with **Local Rule 3.905(c)**, please submit evaluation by mail or email within 10 days of completion of the ADR process.

**MAP staff and committees use this confidential information to assess the impact on the court, to track quality, to provide feedback to neutrals and to inform our decisions regarding redesign of program procedures. Other staff and trial judges do not see specific evaluations. This information will be aggregated for blind statistical reports to the Judicial Council, the Court and the community.**

**Case Name:**

**Case Number:**

**Type of Case:**

**Name of Neutral:**

**Date of Session:**

1. I am:  Plaintiff’s attorney  Defendant’s attorney  Other: \_\_\_\_\_

I participated in an ADR session: Yes  No

**If you answered NO above, please indicate the reason(s) why below. If you answered YES, continue to Question 2:**

Parties unwilling  Not yet scheduled  Case dismissed  Other (describe):

2. Process(es) used in case (indicate all):  Mediation  Neutral Evaluation  
 Binding Arbitration  Other: \_\_\_\_\_

3. Please indicate if the case resolved:  
 Fully  Partially  Not resolved

4. If the case resolved, how much of a factor was ADR in settlement of the case?

Not a factor				Very Important
1	2	3	4	5

5. Total # of sessions \_\_\_\_\_ Approximate total # of hour \_\_\_\_\_ Approximate # of follow-up calls \_\_\_\_\_

6. How many days elapsed (approximately) between the filing of the complaint and the ADR session? \_\_\_\_\_

7. Indicate at what phase the ADR session occurred (indicate if more than one)  
 Within 4 months of filing  After some preliminary discovery  
 After a significant amount of discovery  Trial was imminent

8. Which of the following court events were avoided because of the ADR session?  
Please check all that apply:  
 Discovery Motion(s) Number: \_\_\_\_\_  Summary Judgment/Adjudication Motion  Trial  
 Deposition(s) Number: \_\_\_\_\_  Pretrial Conference  Other  
 Case Management Conference  Judicial Settlement Conference

9. In your opinion, using ADR in this case:  Reduced or  Increased costs for each party (apart from the mediator’s fees) by:  
 Under \$5,000  \$5,001—\$10,000  \$10,001— \$25,000  \$25,001—\$50,000  
 \$50,001—\$100,000  \$100,001—\$250,000  \$250,001—\$500,000  Other \_\_\_\_\_

10. In your opinion, using the ADR process in this case,  
 Reduced court time       Increased court time

Please estimate the number of days court time was reduced/increased as a result of the parties going to ADR: (Consider the decrease /increase in the number of court days relative to motions, settlement conferences and trial.)

- 1-3 days       4-5 days       6-10 days       11-20 days       30+ days

11. Please indicate which, if any, of the following occurred during the ADR session (please check all that apply):
- Communication between the parties was improved.
  - Parties came away with a better understanding of the case.
  - Parties clarified, resolved and eliminated some issues.
  - Other comments:

12. On a scale of 1 to 5, with 1 being the lowest level and 5 being the highest level, please indicate your satisfaction by rating the following statements:

	<u>Lowest</u>			<u>Highest</u>	
A. This process was fair to all parties.	1	2	3	4	5
B. This process allowed all to be heard.	1	2	3	4	5
C. This process offered a safe secure setting.	1	2	3	4	5
D. My client did not feel unduly pressured by neutral to reach an agreement.	1	2	3	4	5
E. The neutral skillfully structured the process.	1	2	3	4	5
F. The neutral understood key issues.	1	2	3	4	5
G. I would use this neutral again.	1	2	3	4	5
H. I would use the MAP program again	1	2	3	4	5

**We welcome any other comments or suggestions you may have regarding the ADR neutral used in this case or the Multi-Option ADR Project:**

**THANK YOU.**